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Dear colleagues,

When communicating our humanitarian work with our National Society members and external audiences, it is important to have a common approach and convey a consistent look and feel across the organization.

To this end, the communication department has developed a new visual identity that was created in consultation with numerous departments and colleagues around the world and approved by senior management. To support the required implementation of this visual identity, we have designed simple and effective templates to unify our publications and messages (both print and digital), and to make it easier for International Federation of Red Cross and Red Crescent Societies (IFRC) staff to produce professional-looking communication tools.

These guidelines provide direction on how to utilize these templates which clearly reflect who we are and what we do. Whether you want to send an official letter, develop a case study or produce a high-impact presentation, there is a template to suit your needs.

I ask all staff – at the secretariat, in the zones, regions and in the country offices – to utilize these communications tools in your daily work. By doing so, you will help to ensure that we communicate globally with one consistent voice – one that reflects Strategy 2020 and our collective intent to continue saving lives and changing minds.

If you have any questions or template needs, please do not hesitate to contact your zone communications manager or Sébastien Calmus, Senior Officer, IFRC Design and Production at +41 (0)22 730 4294, or, sebastien.calmus@ifrc.org

With regards,

Pierre Kremer
Head of Communication
The strategic importance of effective visual communication to articulate who we are and what we do is widely acknowledged.

We want every form of visual communication to consistently reflect the IFRC’s identity. Our goal is to reach the same level of quality and impact achieved in formal publications across the organization’s visual communication. We want content authors to work with tools they already know so they can focus their time and energy on content. We also want them to be able to self-publish documents consistent with our visual identity, without adding extra layers of work.

In a digital world, we also want to ensure that content and its visual presentation can be easily repurposed for the web and for mobile platforms, using existing resources to move beyond a print-centric workflow.

Achieving these goals requires four ingredients: tools, time, skills and resources. We need the right tools, preferably ones we already know. We need time to develop and apply skills to use those tools. And, of course, we need to ensure that resources are available to add value to our visual communication.

Our visual identity implementation framework aims to provide the means to achieve these goals, first by leveraging existing workflows that have proven their effectiveness, and then by developing a new digital workflow to empower authors to self-publish visually consistent content-rich documents.

We will continue to offer basic Microsoft Word templates, incorporating elements of our revised visual identity, available on FedNet and via Word’s My templates menu.

Additionally, content authors will have access to Typéfi, a new tool which can be accessed from Microsoft Word to offer much more flexibility and control over visual presentation.

Whatever the workflow, the design and production team will continue to offer and support all aspects of production, working with authors from the early planning stages through to printing and distribution, in close collaboration with the rest of the communication team.
The cornerstone of every organization’s visual identity is its logotype. The word logotype is defined as the emblem and the approved text, used together. In this manual you will find guidelines on how to graphically display the logotype in order to strengthen the image of the International Federation of Red Cross and Red Crescent Societies.
01. Background

The red cross and red crescent emblems are our greatest brand strengths, immediately recognized, and representative of both the IFRC and the National Societies.

02. Emblems

The red cross and red crescent emblems are symbols of protection in times of armed conflict. Their use is enshrined in international humanitarian law. Article 44 of the First Geneva Convention of 12 August 1949 makes the distinction between the protective use and the indicative use of the emblems and outlines the general rules governing the two uses. The red crystal is an addition to these two symbols.

The regulations regarding the graphic depiction of either a red cross, a red crescent or a red crystal on a white background must be strictly adhered to by all components of the Movement. For a more detailed explanation, consult the Regulations on the use of the emblem of the Red Cross or the Red Crescent by the National Societies (Council of Delegates, Budapest, 1991) and the Additional Protocol to the Geneva Conventions of August 1949 relating to the Adoption of an Additional Distinctive Emblem – Protocol III – (Diplomatic Conference of States Parties to the Geneva Conventions, Geneva, 8 December, 2005).

Protective use – used in times of armed conflict.

Indicative use – used to show that people or objects displaying the emblems are linked to the International Red Cross and Red Crescent Movement.

Note: See Annex to Rule 1 paragraph 1.3, corporate identity, page 629 of the Statutes and Regulations – Rules of procedure of the IFRC for more information.
INTRODUCING THE IFRC LOGOTYPE

03. Basic rules
When using the red cross and red crescent emblems, we have a responsibility to ensure that their principal significance as internationally recognized symbols of protection during armed conflict is upheld.

Here are some basic rules to follow when using the emblems (Red Cross or Red Crescent).

1. The cross and the crescent must always be in plain solid red. Their shapes must not be altered. The cross and the crescent must be two dimensional, not three dimensional.

2. The cross and the crescent must always appear on a white background. No variations, not even beige or grey shading, are allowed.

3. No lettering, design or object should be superimposed on the white background or on the cross or crescent itself. The cross and the crescent may not be used in series as a border, repetitive decoration, typographic embellishment or shown as a drawing in perspective.

4. Do not use the emblem alone. Please use the emblem with the full name placed on the righthand side.

5. Type must align left vertically with the right-hand edge of the emblem.

6. The typeface selected for the wording is an integral part of the logotype and cannot be altered.

04. Elements
The International Federation logotype has three elements:

1. The red cross and the red crescent – the emblems of the Movement.*

2. The red rectangle around both emblems – Note that you cannot use this shape on its own. Always use the emblems with the wording to represent the IFRC logotype.

3. The wording International Federation of Red Cross and Red Crescent Societies.

The relationship between these three elements is fixed and must not be altered.

To ensure that you correctly use our logotype in visual communication, we encourage to contact the design and production team.

* The use of the two emblems, with no rectangle and with no wording, depict the Movement. The International Federation, the National Societies and the International Committee of the Red Cross, together, make up the Movement. The use of this emblem is restricted to those occasions when the whole Movement is represented. The Movement style guide is available on request.
05. Size

The minimum width for the IFRC logotype is 60 millimetres for the single language version.

The minimum width for the four-language IFRC logotype is 100 millimetres.

06. Exclusion zone

An exclusion zone allows our logo to stand out and to protect it from being undermined by other elements.

A clear space should always be provided around the logo as shown below. The minimum distance that must be respected on all four sides of the logotype is equal to the height of the vertical axis of the emblem. This space is defined by the red cross taken from the logo at usage size. This means that the space surrounding the logo will proportionately have the same amount of space around it regardless of usage size.
INTRODUCING THE IFRC LOGOTYPE

07. IFRC logo colour
Pantone® 485 – a bright, vibrant red, universally recognized as our corporate red – has been chosen for our logo to inspire enthusiasm, activity and support for our values.

See below for corresponding formulas in four-colour process, RGB process and web colours.

Please also refer to section 3.2 (pages 26/27) for more information on primary and secondary colour palettes.

08. IFRC logo typeface
The wording International Federation of Red Cross and Red Crescent Societies is set in Helvetica Neue 55/Regular.

The typeface/font selected for the wording is an integral part of the logotype and cannot be altered. The wording is set on two lines. Lower case and upper case must also be respected, as shown on the next page.

09. Logo usage – colour
We must always aim to produce the logo in its primary palette: red and black. It should never appear on any colours other than white or red. Care must be taken to avoid dark, busy or non-contrasting photographic backdrops to the logo, to ensure maximum impact and legibility.

When it is not possible to use the logo in its primary palette, it is reversed out on a warm grey (Pantone® 410) or used in black. The logo never appears in a single colour other than black or white. Below are examples of logos on these acceptable coloured backgrounds.

PANTONE 485
CMYK 0:95:100:0
RVB 220:40:30
WEB #EE3224

ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890
10. Working language versions

The four working languages of the International Federation of Red Cross and Red Crescent Societies are Arabic, English, French and Spanish.

The emblem is always placed to the left of the wording for the English, French and Spanish logotype. Type must align left vertically with the right-hand edge of the emblem.

The emblem is placed to the right of the wording for the Arabic logotype. Type should align right vertically with the left-hand edge of the emblem.

الاتحاد الدولي
لجمعيات الصليب الأحمر والهلال الأحمر

International Federation
of Red Cross and Red Crescent Societies

Fédération internationale des Sociétés
de la Croix-Rouge et du Croissant-Rouge

Federación Internacional de Sociedades
de la Cruz Roja y de la Media Luna Roja
INTRODUCING THE IFRC LOGOTYPE

11. Four-language version
Type should align left vertically with the right-hand edge of the emblem, one line per language.

12. Other language versions
Type should be composed on two lines in Helvetica regular or Helvetica 55 and align left vertically with the right-hand edge of the emblem. The text length must be restricted to the same space as featured in the Arabic, English, French and Spanish versions. The translation of the International Federation’s name must be approved by the IFRC’s legal department.

International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

Logo and tagline
14. Improper use

These are examples of improper use of the IFRC logotype, but this list is far from exhaustive. To ensure that you are using the IFRC logotype correctly, we encourage you to invite the design and production team to review your materials.

- **Colours**
  Do not change the colours of the logo from what is outlined on page 11 of these guidelines.

- **Position of the name**
  The position of the name should never be altered from what is outlined on pages 9 and 11 of these guidelines.

- **Logo typeface**
  Do not change the typeface (font) used.

- **Over-printing**
  To ensure clarity, do not use the logo on a picture background.

- **Background**
  Do not position the logo on a background that doesn't contrast well. Always use the logo on a recommended background (see page 11).

- **Acronym**
  Do not use the acronym “IFRC” to replace the full name.

- **Combination and partnership**
  Do not mix other Movement logos or partners logos with IFRC emblems. Please refer to page 14 about co-branding for more information.

- **Drop shadows**
  Do not use with drop shadows.
**Combined IFRC logotype with tagline**

To successfully reinforce the IFRC corporate identity, it is important to include the Strategy 2020 “Saving lives, changing minds.” tagline.

Under no circumstance should any component of the tagline be altered, redrawn or modified in any way.

Reproduction of the “Saving lives, changing minds.” tagline must fulfill the following requirements.

---

**01. Fonts and colours**

The font for the tagline is **Helvetica Rounded bold** or **Arial Rounded bold** as an alternative. The size is 11 pt and space between lines (leading) is 12 pt.

**ABCDEFGHJKLM**

**NOPQRSTUVWXYZ**

**abcdefghijklmnop**

**qrstuvwxyz**

**1234567890**

The colours are the following.

1. **PANTONE 485**
   - CMYK: 0:95:100:0
   - RVB: 220:40:30
   - WEB: #EE3224

2. **PANTONE 483C**
   - CMYK: 35:80:80:45
   - RVB: 105:50:40
   - WEB: #7A1600

---

**02. Tagline description**

- **www.ifrc.org**
  - Saving lives, changing minds.

- **Helvetica Rounded bold**
  - Size: 11 pt
  - Leading: 12 pt
  - P483
03. Tagline and IFRC logotype

The tagline must appear to the left of the IFRC logotype and aligned to the left side of the page on all IFRC documents.

A clear space should always be provided around the logo and tagline. In order to make them visible on our publications and other printed material, we recommend respecting the minimum distance on all four sides of the combined elements. This space is defined by the red cross taken from the logo at usage size. This means that the space surrounding the logo will proportionately have the same amount of space around it regardless of usage size.

03b. Internal icons

The images below, designed to support the three strategic aims of Strategy 2020, are available only for internal communications purposes. Please consult the design and production team for additional guidance on using these icons.

www.ifrc.org
Saving lives, changing minds.
13. Partnership and co-branding

Templates associated with the new visual identity will always include our url and tagline in the bottom left corner of documents. However, those produced by partners will not. As a result, the co-branding logo should be used when the material being created is not made by the IFRC.

There are four alternatives that you can use. They all consist of the IFRC logo and a statement.

Each co-branding logo has a different explanatory statement – either “Supporting”, “In partnership with”, “Working with” or “In association with”.

You should choose which co-branding logo to use based on the relationship the IFRC has with the partner organisation and on the advice of our legal and/or resource mobilization departments.

As with the official IFRC logo, the co-branding logo must be at least 60mm wide, and must have white background and clear white space around it. You can find more information on this in section 2.1, page 10, “the exclusion zone”.

---

Supporting

International Federation of Red Cross and Red Crescent Societies

www.ifrc.org Saving lives, changing minds.

---

In partnership with

International Federation of Red Cross and Red Crescent Societies

www.ifrc.org Saving lives, changing minds.

---

Working with

International Federation of Red Cross and Red Crescent Societies

www.ifrc.org Saving lives, changing minds.

---

Hosted by

International Federation of Red Cross and Red Crescent Societies

www.ifrc.org Saving lives, changing minds.
13. Co-branding with National Societies

One of the ambitions of the new visual identity is to increasingly enable IFRC publications and tools to be used and co-branded by National Societies around the world. Two options for doing this are as follows, with the first being the preferred method when possible:

A National Society logotypes can be inserted in the white space between the tagline and the IFRC logo type at the bottom of documents.

The value of volunteers

Imagine how many needs would go unanswered without volunteers.

Co-branding with National Society option A

Spaces between logotypes have to be similar.

www.ifrc.org
Saving lives, changing minds.

X
Canadian Red Cross

X
International Federation of Red Cross and Red Crescent Societies
When necessary, National Society logotypes can replace the IFRC url and tagline. If this second option is selected, then the IFRC logotype with the tagline as introduced in the partnership co-branding section should be used.
tools

The design and production team has developed a series of branded templates for your communication needs. Whether you want to send a letter, develop a case study or deliver a PowerPoint presentation, a template is available to meet your needs.
**Primary colour palette**

Pantone® 485 is the IFRC’s corporate red. It should be used sparingly, as it is an indicator of the IFRC’s identity. Dark red Pantone® 483 and warm grey Pantone® 410, selected for our primary colour palette, have been chosen to support our corporate red in our daily communication.

When materials are produced in two colours, the IFRC’s red may be used as a solid background or in titles as the second color (see our stationery printed in duotone as a good example).

**Secondary colour palette**

Bright, vibrant colours have been chosen for our secondary colour palette to inspire enthusiasm and activity. These are vivid colours that stand out and ensure legibility of text. We have developed a range of colour tone combinations to help you in your design.

Colours from the secondary palette can be used at 100%, 80%, 60%, 40% or 20%.

**Usage**

All colours can be used for text at 100%. Please refer to page 28 for guidance on the weight of text. All colours from the secondary palette can be used as background colours.

It is critical that care is taken to ensure suitable contrast and therefore legibility.

**Always contact the design and production team before using this secondary colour palette. These colours have been chosen to work in harmony with the primary palette while not competing with it. They are not intended to illustrate a specific department, region or activity. We would recommend using them sparingly, mainly for publications projects such as technical manuals that require a larger colour palette to develop, tables, charts, illustrations, etc. Also, try to be consistent in your choice by using colours from the the same shade – see examples on right.**
Online FedNet colour palette

The FedNet colour palette has been developed as part of the IFRC’s web relaunch process. All of the chosen colours have a specific intent. You can get more information by contacting our FedNet Senior officer or consulting the IFRC’s web guidelines.
**TYPOGRAPHY**

**Primary/external typefaces**

Helvetica Neue, used in the logotype, is the IFRC’s primary typeface. It has straightforward, clean and legible qualities with a modern and accessible appearance.

As a contemporary serif font, Caecilia, our secondary typeface is clear and legible. We have three weights: bold, regular and light. A maximum of two weights can be used at one time and the available combinations are:

- **Bold and light**
  (for use in black text)
- **Bold and regular**
  (for use with text in colour).

We recommend the use of Helvetica Neue for headings and Caecilia for body text.

**Legibility**

With Caecilia, all text should be set to a minimum size of 9 pt to ensure legibility. The colour of all texts should be carefully considered to ensure that there is sufficient contrast against the background.

Generous leading (space between lines of text) that is a minimum of 3 pt greater than the type size should be applied to further aid legibility. For example, the leading for 9 pt text is 13 pt (9/13).

---

**Helvetica Neue LT Std**

- **Helvetica Neue LT Std 35 Thin**

---

**Caecilia LT Std**

- **Caecilia LT Std 45 Light**

---

**Helvetica Neue LT Std**

- **Helvetica Neue LT Std 55 Roman**

---

**Caecilia LT Std**

- **Caecilia LT Std 55 Roman**

---

**Helvetica Neue LT Std**

- **Helvetica Neue LT Std 85 Heavy**

---

**Caecilia LT Std**

- **Caecilia LT Std 75 Heavy**

---
**TYPOGRAPHY**

**Secondary/internal typeface**

When the correct typefaces are not available, Arial may be used. When using Arial, the same guidelines on legibility apply.

This includes reports that may be produced in MS Word for external audiences. Even if you have Caecilia and Helvetica Neue installed on your computer, when sending a Word document by email (or any attachment originating in a Microsoft® Office software application including Power Point), please use Arial, otherwise the recipient may not be able to read your attachment correctly. If you wish to email a document using Caecilia and Helvetica Neue, it is necessary to create a PDF before sending.

We also use Arial for our web tools (public website, FedNet and DMIS).

---

**Arial**

```
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890,.:-""&%?!
```

**Arial Regular**

```
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890,.:-""&%?!
```

**Arial Bold**

```
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890,.:-""&%?!
```

---

**Note: Tagline typeface**

For our tagline "Saving lives, changing minds", Helvetica Rounded Bold or Arial Rounded Bold must be used. This typeface can only be used for this purpose. We have chosen it to highlight our tagline and support Strategy 2020 and its objectives. Please do not use these rounded fonts elsewhere in your documents.
01. General stationery

General stationery includes letterhead, envelopes, business cards, fax transmission cover sheet, mailing labels and compliment cards.

Ordering systems and templates

All general stationery items can be ordered through our administration department. You can also access templates in the IFRC Microsoft® Word templates menu (see “My templates”).

The following pages contain examples of the layout of IFRC general stationery for both the secretariat in Geneva and the zones.

You can also request templates for specific use through our design and production team (see contact page).

Communication and administration focal points in the field can secure tools and guidance from the Design and production team to enable the local development and ordering of their stationary.
**STATIONERY**

**Business card**

The figure on the right describes the typographical and colour specifications for IFRC business cards. In order to ensure consistent language in the title, please refer to the IFRC style guide for writing English (also available in French and Spanish). Business cards should be produced for individual staff members only, not a generic department.

Cards are printed on both sides, one language per side. Information on your business card should include your name, title, and standard contact details. You can also include your Skype name, but please ensure that your Skype name is appropriate for professional business use.

You can order business cards by filling in the online form and sending it to our administration department (available via the “My templates” menu in MS Word).

Communication and administration focal points in the field can secure tools and guidance from the Design and production team to enable the local development and ordering of their stationary.

---

**International Federation of Red Cross and Red Crescent Societies**

**English side**

**Johanna Bayanjanki**  
Senior officer, Communication  
Tel.: +41 22 730 42 22  
Cell.: +41 22 730 56 78  
Fax.: +41 22 733 03 95  
E-mail: johanna.bayanjanki@ifrc.org  
Skype: johanna.bayanjanki.ifrc

Chemin des Côts, 17  
Petit-Saconnex, Geneva  
P.D. Box 372, 1211 Geneva 19  
Switzerland

**Federation logotype, 75mm width**

**Name set in Arial condensed bold or Helvetica 77, 9pt, left justified, in black**

**Position/title set in Arial condensed regular or Helvetica 47, 9pt, left justified, in Pantone©410**

**Contact and address details set in Arial condensed regular or Helvetica 47, 7pt, right justified, in black**

Tagline as mentioned in part 2, section 2.2. No other visual or logo may be used on official IFRC business cards.

**www.ifrc.org**

**Saving lives, changing minds.**

---

**Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja**

**Spanish side**

**Johanna Bayanjanki**  
Funcionario principal, Comunicación  
Tel.: +41 22 730 42 22  
Móv.: +41 22 730 56 78  
Fax.: +41 22 733 03 95  
Correo electrónico: johanna.bayanjanki@ifrc.org  
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Chemin des Côts, 17  
Petit-Saconnex, Ginebra  
Apartado postal 372, 1211 Ginebra 19, Suiza

**www.ifrc.org**

**Salvar vidas, cambiar mentalidades.**
**Stationery**

**Letterhead**

The model on the right describes the typographical and colour specifications of our official letterhead. In order to ensure consistent language, please refer to the IFRC style guide for writing English also available for French and Spanish.

Letterhead is printed on Antalis Evolve office, 80g.
The model on the right describes the typographical and colour specifications for IFRC envelopes. In order to ensure consistent language, please refer to the IFRC style guide for writing English (also available in French and Spanish).

Note: There are three official sizes for IFRC envelopes:

- C5/6 – 229mm x 114mm
- C4 – 324mm x 229mm
- C5 – 229mm x 162mm
Visual identity guidelines / International Federation of Red Cross and Red Crescent Societies

Various office stationery and supplies

International Federation of Red Cross and Red Crescent Societies
GIFT CERTIFICATE

To whom it may concern

We, International Federation of Red Cross and Red Crescent Societies, hereby certify that the material indicated below is to be used for humanitarian purposes:

Beneficiary: 
Material: 
Value: CHF:

No commercial value (Not designed for resale)
Value for customs purpose only

Geneva,
Department
International Federation of Red Cross and Red Crescent Societies

17, Chemin des Crêts - Petit-Saconnex - CH-1211 Genève 19
Tel. +41 22 730 42 22 - Fax: +41 22 733 03 95 - Email: secretariat@ifrc.org

International Federation of Red Cross and Red Crescent Societies

SHIPPING ORDER

Addressee
Route
Contents of shipment
and type of packaging
Number of packages
Gross weight
Value for customs

Buying insurance for a shipment:
Shipments valued at less than 20,000 CHF are automatically insured at no cost. When the goods being shipped have a value of 20,000 CHF or more, contact the Insurance Unit to arrange insurance coverage for the shipment.

Department sending shipment:
Account Number:
Project/Cost Centre:
Activity Code:

Shipping method:
Air Freight:

1st class mail:

2nd class mail:

TNT:

Signature of department sending shipment
Signature of mail office

Message:
For further information on shipping, please contact:
IFRC mail office: Tel. +41 22 730 4387 - Email: raphael.jimenez@ifrc.org

Adresse postale
Case postale 372
CH – 1211 Genève 19
Suisse
www.ifrc.org

Saving lives, changing minds.

From left to right: expedition stickers, agenda, fax form and shipping order templates.
Field stationery

Examples of local adaptation of letterhead and stationery are provided here. Requirements stay the same except for paper size which follows the official size used in the country (i.e. our New York delegation to UN has a US standardized size).

A red font line specifies the name of the local office.

Zone office/delegation name set in Arial bold or Helvetica 85 heavy, 9.5 pt, left justified, in red Pantone© 485

Tagline as mentioned in part 2, section 2.2. Can be adapted to the most frequent language used locally.
Visual identity guidelines / International Federation of Red Cross and Red Crescent Societies

Specifications are outlined in this section to ensure that all IFRC publications are consistent in presentation, while allowing for design flexibility. Four families of print publications have already been developed by the IFRC:

1. **Internal/external publications** such as media pack, appeals, advocacy report, etc.
2. **Training, educational and technical publications** (i.e guidelines)
3. **Knowledge sharing** (i.e newsletter, case study, etc.)
4. **Corporate publications** such as the Annual report, World Disasters Report and special publications.

A consistent and recognizable appearance and approach is achieved through:

- standard sizes (portrait or landscape).
- IFRC publications use ISO standards (see [www.printernational.org](http://www.printernational.org))
- a consistent page structure for the cover and inside pages
- the use of a page grid throughout the document and colours (see section 3.5, pages 33 to 37)
- fonts/typefaces: use of the specified fonts/typefaces for headings and body text (see page 28)
- photographs: the use of photos creates a feeling of unity in our visual communication. Only use photos of high quality and that are relevant to the topic.

The use of standardized page sizes is a key requirement to achieve a consistent visual identity. IFRC publications use ISO standards within the A series (see below). The two main sizes used are A4 (210 x 297mm) and A5 (150 x 210mm). Requests for any non-standard page formats will be examined on a case-by-case basis. Non-standard sizes are likely to incur additional costs.

**A series formats (size in millimetres)**

- A0 – 841 x 1189
- A1 – 594 x 841
- A2 – 420 x 594
- A3 – 297 x 420
- A4 – 210 x 297
- A5 – 148 x 210
- A6 – 105 x 148
- A7 – 74 x 105
- A8 – 52 x 74
- A9 – 37 x 52
- A10 – 26 x 37

The design and production team is available to support, advise and review your publication projects to ensure that they meet the IFRC’s visual identity guidelines.
Creating printed collateral

To create on-brand visual materials that meet our guidelines for consistent visual communication, the following rules should be adhered to:

- Logo always appears in bottom right corner
- Tagline always appears in bottom left corner (see section 2.2, page 16)
- Never use drop shadows on text or imagery
- A grid divided into six verticals and ten horizontals is used to determine where image and text are positioned
- A keyline can be used under main headings
- Secondary text elements such as dates and issue numbers are aligned with the title
- The scale of text is dynamic: emotive narrative text is large, informative text supports large narrative and is smaller
- The title colours play with two tones of the same colour range and font weights

The rules established on the following pages can be applied to formats from A3 to A6.

See pages 26 and 27 for colour palettes.
APPEALS AND EMERGENCY OPERATIONS

Disaster services / Performance and evaluation

To obtain Microsoft Word® templates for letterhead, news releases and appeals, please contact our design and production team or go to FedNet:

http://bit.ly/wWgYY1

Disaster services – Emergency appeal

Performance and evaluation – Long-term planning framework
World Malaria Day
Press release

Media pack

Media pack

World Malaria Day
Press release

Public communication

Red square and “Media pack” in the circle.

World Malaria Day
Press release

Media pack

Media pack

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EXTERNAL PUBLICATIONS

Advocacy reports

These examples show how a variety of layouts can be generated using the same grid and elements. No secondary colours are used for background, borders or fonts on these examples. The layout is kept clean and simple. This approach is suitable for corporate literature such as advocacy reports or reviews. These are our most visible publications externally and so they must use our primary corporate colour palette. The same principles apply for knowledge sharing and advocacy reports produced in sizes from A4 to A6.
**Fact sheet: regulatory barriers to shelter**

**Meeting emergency and transitional shelter needs**

Shelter after disasters: untying the regulatory knots

In November 2010, the visit to Haiti of the Council of the Red Cross and Red Crescent Societies is being conducted by the Red Cross and Red Crescent Societies and the International Federation of Red Cross and Red Crescent Societies, in cooperation with the United Nations Humanitarian Response Review (UNAHR). The focus of the visit is to explore ways to improve shelter coordination and regulatory frameworks and to reduce the long-term impact of regulatory barriers on the delivery of shelter.

**Why focus on this issue?**

In the immediate aftermath of major disasters, such as the 2010 Haiti earthquake and floods in Pakistan, huge numbers – even millions – of people can be displaced at once. These numbers are concentrated in areas with weak governance structures and limited capacities to respond. While emergency responses are developed, providing people with shelter and basic needs is critical in lowering their vulnerability and enabling them to return to their lives.

Yes, very urgent regulatory measures are used in the near term and again, governments, Red Cross and Red Crescent Societies and other humanitarian partners have been working hard.

- How can the use of land be obtained and assigned quickly and effectively to provide emergency housing for displaced persons?
- How can delays in implementing shelter solutions (due to ownership, land registration or construction) be shortened?
- How can rights be recognized and protected for owners and non-owners?
- What support should be provided to persons who have lost formal documentation, in order to re-register the informal housing of individuals?

**Examples from the field**

**Fast track procedures speed recovery: the experience of Chile**

In February 2010, the multipurpose community hall in the Santiago suburb of El Tabo was selected as one of the pilot Fast Track Procurement (FTP) projects in Chile. The FTP approach seeks to reduce the time necessary to procure goods and services, with particular attention to the needs of those affected by the earthquake. In El Tabo, the local government and UNHCR identified a need for temporary shelter, and the shelter coordination team (SCT) identified a need for rapid procurement of goods and services. The SCT worked with the local government to identify the specific requirements for the shelter project, and the UNHCR team quickly prepared tenders and issued contracts. The project was completed in less than two months, allowing the affected population to receive shelter and begin the recovery process.

**Haiti earthquake – 2 years Livelihoods**

**Connecting the camp**

Maison d’Hainviller, 24, lives at the La Piste transitional shelter site, home to thousands of families from the Petionville community. With the help of an IFRC social worker, he has transformed half of the transitional shelter into a thriving cyber café.

**Fact box**

- Approximately 180 countries, at the national and sub-national level, have developed and implemented various shelter coordination mechanisms.
- Haiti’s people consider business, employment, material and social needs the most important.
- Haiti’s population is 13% below pre-earthquake levels. People want help to restart businesses and jobs, earn an income over more immediate needs such as food and money.

**Summary**

At the 2005 General Assembly, the International Federation of Red Cross and Red Crescent Societies (IFRC) committed to improving the Shelter Cluster after natural disasters. Today, the following case study outlines the IFRC’s role as consumer of the Shelter Cluster through an examination of the Shelter Cluster’s key coordination mechanisms, the SCT.

**The Cluster Approach**

This Cluster approach is a component of the Humanitarian Reform. It seeks to improve the effectiveness of humanitarian response by ensuring greater predictability, accountability and predictability and providing better learning and knowledge sharing.

**The Humanitarian Reform**

The Humanitarian Reform is an initiative of the Humanitarian Reform, which seeks to improve the effectiveness and predictability of humanitarian response by better defining operational roles and responsibilities, and clarifying the role of the host government. By clarifying the role of the host government, the cluster approach helps ensure predictability and accountability, and creates a more structured, accountable and professional system.
documents produced in sizes from A4 to A6. Use this grid mainly for technical reports and training materials for internal audiences (i.e. Movement).

Training, educational and technical manuals

These examples show how a variety of layouts can be generated using the same grid and elements. Examples of the use of four colour imagery with colours from the secondary colour palette are shown. The same principles apply to training, educational and technical

International first aid and resuscitation guidelines 2011
For National Society First Aid Programme Managers, Scientific Advisory Groups, First Aid Instructors and First Responders

Public awareness and public education for disaster risk reduction: a guide
PowerPoint presentation

The sample layouts on the right show how to apply the visual identity to PowerPoint slides.

The title slide should use 26-point white bold type for the heading and 24-point dark red bold for the subtitle.

The subsequent slides should use 26-point bold type for the headings and 22-point regular weight type for the body text and bullets. **We recommend not including more than 100 words per slide.**

- **Helpful hint:** The red circle is located in the slide master. To work on the text:
  - From the «View» menu, click on “Slide master” and you can type into the circle on slides 1 and 2.
  - Once done, click on “Close master view” and continue to work on your presentation normally.
  - This will apply automatically to all slides in your presentation.

You can access templates in the PowerPoint menu under “My templates”. We have also developed a basic template for single slides. You will find them under the following naming convention:

- IFRC_2011 presentation-language.pot
- IFRC_2011 presentation-language basic.pot

Remember to use Arial typeface in PowerPoint.
Annual report

International Federation of Red Cross and Red Crescent Societies

ANNUAL REPORT 2010

www.ifrc.org
Saving lives, changing minds.

B.4

ANNUAL REPORT 2010

A TALE OF TWO DISASTERS: HAITI AND PAKISTAN

The timing of the Haiti earthquake was also compelling. On the other hand, almost every corner of the calendar year often coincides with the start of the financial year, so in January money may not have been donated. An earthquake is dramatic and geologically sound. It has long been recognized that sudden-onset disasters may have also played a part.

The government’s Directorate of Civil Protection started coordinating earthquake response and prevention efforts. The government issued a disaster plan, a warning and evacuation plan. The government’s Civil Protection Directorate was responsible for the deaths of between 5 and 16 people. On the other hand, almost every corner of the calendar year often coincides with the start of the financial year, so in January money may not have been donated. An earthquake is dramatic and geologically sound. It has long been recognized that sudden-onset disasters may have also played a part.

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**Strategy 2020 promotional posters**

A1 posters developed to support Strategy 2020 communication worldwide.

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**Corporate brochure 2012**

Institutional leaflet that presents global IFRC humanitarian action.
Paper

The choice of paper should take into account how the publication will be used (audience, training etc.).

For advocacy reports, annual reports or case studies, we recommend using recycled uncoated paper. For technical and training materials, use semi-matte paper for covers and uncoated papers for inside pages.

The touch and feel of uncoated, natural white offset paper can accentuate the message and reinforce the visual imagery by adding texture. Uncoated paper can reproduce strikingly beautiful monochrome and full-colour pictures, and its excellent opacity allows for clear and legible reproduction of pictures, even when using thinner paper.

Semi-matte papers are strong, provide long life and support intense use. They are well-suited for training and technical materials mostly used in the field.

Environmentally friendly papers and printing

Made from 100% recycled paper, our Geneva-based publications have a low carbon footprint. We also select our printers according to this philosophy. They use vegetable inks and recycle them. They are certified FSC, and they are not use chemical processes in the printing or recycling process during digital printing.

Environmentally friendly papers and printing processes should be used whenever possible. Similar practices should take place in the field as well.

Paper weight and quality

Corporate brochures and external reports
Uncoated paper – Offset should be used.
Cover: 250g, Uncoated paper, FSC
Inside pages: 90g, Uncoated paper, FSC

Technical and training material
Cover: 250g/300g, Semi-matte paper, FSC
Inside pages: 90g, Uncoated paper, FSC

Case study and fact sheet
Uncoated paper – Offset should be used.
150g, Uncoated paper, FSC

Letterhead and stationery
Letterhead is printed on Antalis Evolve office, 80g.

Paper sizes

Below are some of the standard European paper sizes which can be used:

<table>
<thead>
<tr>
<th>A2 594x420mm</th>
<th>A3 420x297mm</th>
</tr>
</thead>
<tbody>
<tr>
<td>A4 297x210mm</td>
<td>A5 210x148mm</td>
</tr>
<tr>
<td>1/3 A4 210x99mm</td>
<td>A6 148x105mm</td>
</tr>
</tbody>
</table>
Photography, video, web and multimedia
**Photography + Illustrations**

**Photography**
A strong and consistent photographic style is an essential part of our visual identity.

Photography is a dynamic and engaging way of articulating our brand. It can show not only *who we are* but also *what we do* and *for whom*.

**Guidelines for selecting photographs**
Avoid the use of images that are generic and impersonal. Instead, choose images that embody a strong focus and personal view of the relevant subjects and metaphors.

Context for our photography is important, therefore we do not use cut-out imagery. Contact the design and production team or the audiovisual senior officer for guidance on photography.

Please refer to the IFRC’s photography guidelines for more information on technical requirements for photography.

**Where to obtain photos**
All photos in our publications are available on our online photo library which can be accessed at [www.av.ifrc.org](http://www.av.ifrc.org)

All images must be properly credited. Credits as well as captions and dates can also be found on [av.ifrc.org](http://av.ifrc.org)

Please contact our senior audiovisual officer (see contacts) to access this database online.

The images shown above and to the right demonstrate the creative approach necessary to promote the diversity and dignity of our beneficiaries and the work of the IFRC worldwide. Specifically, we emphasize a creative style that conveys our values and supports Strategy 2020.
PHOTOGRAPHY + ILLUSTRATIONS
Video

Place of video within the visual identity
Video is a key element of our visual identity as it is one way of showcasing our work and our brand. Video production has to be understood as a cross-cutting platform where many creative tools can be integrated.

Guidelines for video production
Videos are essential in telling a story. But to be able to tell a story you need to have all the right elements. You need to think about the story that you are trying to tell before starting to film. The key element of a successful production is to know who your audience is. Technical guidelines have been developed to give you an overview of the preferred formats for filming and editing. You can get more information on this by contacting our audiovisual senior officer. You can also contact him if you need support or assistance before or during a production. All footage must be well detailed with captions and dates.

Where to find videos
All of our videos (films and b-roll footage) are available on our online database which can be accessed at: www.av.ifrc.org

You can also view most of our film productions on our YouTube channel at www.YouTube.com/ifrc

A special platform for b-roll footage is also available at www.ifrcnewsroom.com

Please contact our senior audiovisual officer (see contacts) if you are unable to access any of these platforms.

01. Logo for video

International Federation of Red Cross and Red Crescent Societies

www.ifrc.org Saving lives, changing minds.

Minimum size for video use and file extension

02. Placement of the logo on intro screen

International Federation of Red Cross and Red Crescent Societies

www.ifrc.org Saving lives, changing minds.

16:9 720x576

4:3 1920x1080
03. Title requirements

The challenge of urban response

Placement and size of title for screen sizes

International Federation of Red Cross and Red Crescent Societies
Email signature

When communicating by email with our member National Societies and external partners, it is important to convey a professional and unified image of the organization. This should also be reflected in your email signature.

In an effective email signature, everything should be seen at a glance. Information about you, your position and the IFRC should be simple, accessible and legible.

To this end, we have designed simple and effective guidelines to unify our email signatures.

Note: please embed your email address in the hyperlink line when you are creating a new signature. Never use another staff’s email signature to create your own because if you do so, their hyperlink will remain embedded in your email signature.

Technical instructions and guidance on how to ensure your signature is on brand and consistent with our visual identity are available from the Information Support department’s help desk.

After significant and widespread consultations, three reasons were clearly identified for not including the IFRC logotype in the standard email signature:

1. Technically, including the logotype is the same as including an attachment of unspecified type and this increases the likelihood that outgoing messages to external audiences will be trapped in spam filters.

2. While the increase in the file size of each individual message that includes the logotype is small, when combined with the large volume of mail sent from and between ifrc.org accounts, there is an immediate and significant impact on server space and individual mailbox limits.

3. IFRC logotypes included in email signatures can be copied, pasted, cropped or resized by third parties into subsequent documents. This limits our control over protective and indicative uses and is counter to our efforts to promote increasing consistency across IFRC.

IFRC Geneva secretariat

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Saving lives, changing minds.
Find out more on www.ifrc.org

Field

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Saving lives, changing minds.
Find out more on www.ifrc.org
MULTIMEDIA + WEB

Wallpaper

Wallpaper is available upon request for the following screen sizes:

- Half VGA – 4:3 – 480x360
- XGA – 4:3 – 1024x768
- SXGA – 5:4 – 1280x1024
- WXGA – 8:5 – (16:10) 1280x800
- SXGA+ – 8:6 – 1400x1050
- WSXGA – 8:5 – (16:10) 1440x900
- HD+ – 16:9 – 1600x900

Wallpapers are available for both Windows and MAC OS and in BMP. You can also access wallpapers for your BlackBerry© and iPhone© (in development).

For technical queries, please contact the Information Support department (ISD).
CONTACT THE DESIGN + PRODUCTION TEAM

Additional guidance manuals related to IFRC visual identity available:

- **IFRC logotype summary guidelines**
  Get the essential at a glance

- **IFRC video guidelines**
  A guide to digital video

For further information on images, print guidelines or to download logos or templates, please visit:

[fednet.ifrc.org](http://fednet.ifrc.org)

For support on all matters related to visual identity and access additional guidelines, please contact:

**The design and production team**

+ 41 22 730 4294 or [sebastien.calmus@ifrc.org](mailto:sebastien.calmus@ifrc.org)

These guidelines are published by the communication department of the International Federation of Red Cross and Red Crescent Societies

P.O. Box 372
CH-1211 Geneva 19
Switzerland
Tel.: +41 22 730 42 22
Fax.: +41 22 733 03 95
The Fundamental Principles of the International Red Cross and Red Crescent Movement

**Humanity**
The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace among all peoples.

**Impartiality**
It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

**Neutrality**
In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

**Independence**
The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

**Voluntary service**
It is a voluntary relief movement not prompted in any manner by desire for gain.

**Unity**
There can be only one Red Cross or Red Crescent society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

**Universality**
The International Red Cross and Red Crescent Movement, in which all societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.